



**a-v services, inc.**

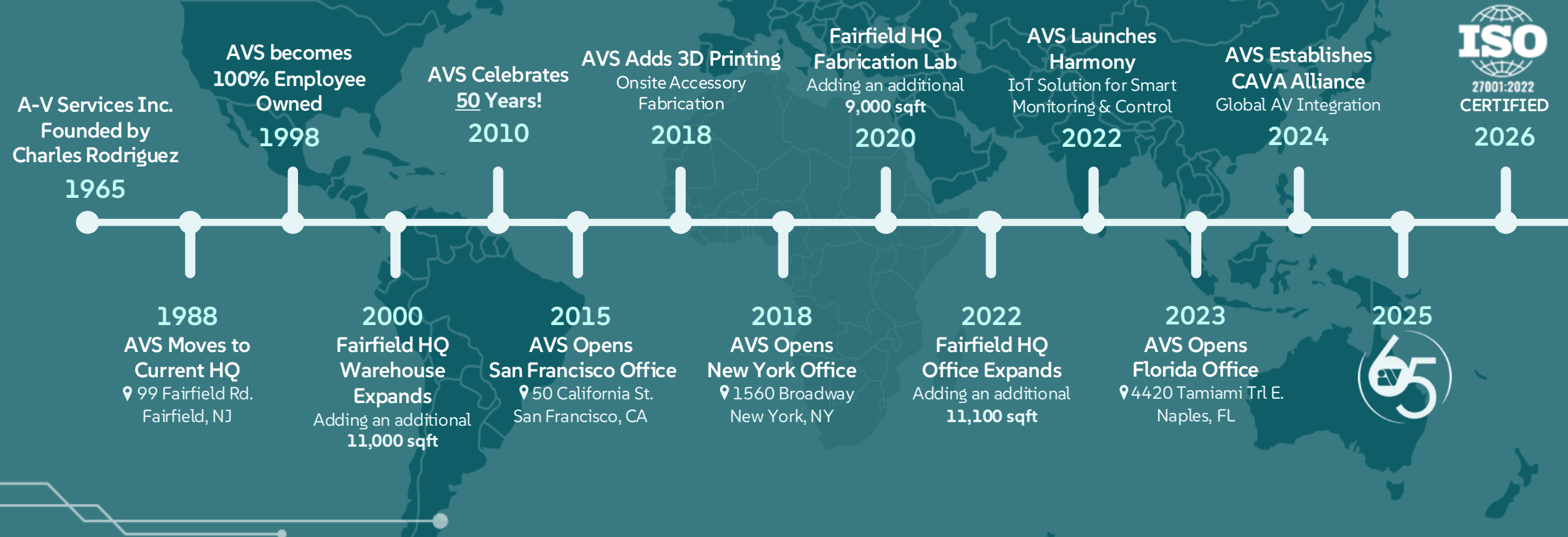
# EXCELLENCE IS OUR STANDARD

Delivering Exceptional User Experiences with  
Scalable & Reliable Technology Solutions



# OUR LONG HISTORY

For over **65 YEARS** A-V Services, Inc. has been at the forefront of designing, building, integrating, and managing advanced work environments. We partner with businesses across continents, ensuring seamless communication and collaboration, from North America and Europe to Asia-Pacific.



# WHO WE ARE

## Legacy of Excellence

Since our founding in 1960, we have continually advanced audiovisual technology, combining time-tested expertise with forward-thinking innovation to meet the demands of an evolving industry.

## Global Reach, Local Support

We provide consistent service & personalized solutions to Fortune 500 companies and multinational corporations through a robust global infrastructure.

## Innovative Solutions

From state-of-the-art AV systems to Harmony, our IoT solution for smart monitoring and control at any scale, we stay at the forefront of technological progress.

## Experienced Team

With an average industry tenure of 20 years, our team brings extensive tech experience to every client interaction.



**600+**  
EMPLOYEES



**40,000+ sqft**  
HQ OFFICE &  
WAREHOUSE SPACE



**5,000+**  
SPACES DESIGNED &  
BUILT YEARLY



**35,000+**  
SPACES SUPPORTED  
ANNUALLY

# WHAT WE DO

## Our Mission

To boost communication clearer, foster teamwork and drive productivity by delivering smart, user-focused tech solutions that are dependable, precise, and built for what's next. Whether it's **Huddle Rooms**, **Town Halls**, or **Global Deployments** we create and implement tools that untangle complexity, spark better collaboration, drive confident decisions, and fuel innovation.

## Core Offerings

- Custom AV System **Design & Integration**
- **19,000 sqft** Dedicated **Warehouse & Fabrication Lab**
- **Global Systems Monitoring & Maintenance**
- On-Site **Staffing & Support**
- Smart **Digital Media** Strategies
- **Consistent Deployment** Across Geographies



# ISO/IEC 27001:2022 CERTIFIED



Achieving the ISO/IEC 27001:2022 (Certification No. 4160025), the International Standard for **Information Security Management Systems**, shows a strong, unwavering commitment to keeping information safe. This certification means security and privacy are prioritized at every step, from integration and support to custom software, using thorough, regularly audited controls. It also makes compliance simpler for partners and helps address new risks as they arise.

This esteemed certification ensures important data stays protected, and operations remain reliable around the clock. This certification helps create real confidence and reassurance during every project or partnership.



# OUR OFFERINGS



24/7/365 GLOBAL SUPPORT & MANAGED SERVICES



ON-SITE STAFFING



TECHNOLOGY DESIGN



ENGINEERING



DEPLOYMENT



REMOTE MONITORING



SERVICE



STRUCTURED CABLING



3D PRINTING MANUFACTURING



TECHNOLOGY PRODUCTS

# A PROVEN PROCESS TO DRIVE YOUR SUCCESS

We are recognized nationally for staffing, integration, break-fix remediation, asset management, and asset monitoring

**C R E A T E**

COLLABORATE

REVIEW & PLAN

ENGINEER

ASSEMBLE & INSTALL

TEST & VERIFY

EDUCATE & SUPPORT



# SOLUTIONS OVERVIEW



**AUDIO VISUAL &  
TECHNOLOGY  
SOLUTIONS**



**INTEGRATED  
SUPPORT &  
STAFFING**

**AVS-IS®**



**REMOTE  
MONITORING &  
MANAGEMENT**

**HARMONY  
CARE+**



**DIGITAL MEDIA &  
DISTRIBUTION**



**GLOBAL  
DEPLOYMENT**

**CAVA**



# AUDIO VISUAL & TECHNOLOGY SOLUTIONS

CUTTING EDGE. EFFICIENT. IMMERSIVE.



CONFERENCE ROOMS



TRAINING ROOMS + MPRs



EXECUTIVE BRIEFING CENTERS



AUDITORIUMS



# AUDIO VISUAL & TECHNOLOGY SOLUTIONS

## DYNAMIC. TAILORED. IMPACTFUL.



**VIDEO WALLS**



**CONTROL ROOMS + NOCs**



**KIOSKS + DIRECTORIES**



**BROADCAST FACILITIES**



# STRUCTURED CABLING

## COPPER & FIBER CABLING



### SPECIALISTS IN

Cat6, Cat6a, Cat7, and Cat8 cabling.

### SOLUTIONS FOR

Voice, Data, Security, and Telecommunications.

*“ We don’t just install cables – we build infrastructure that supports your success. ”*

## COMPREHENSIVE SERVICES



### MDF/IDF MANAGEMENT

Precise design, build, and management.

### CLOSET CLEANUPS

Transform cluttered cabling into efficient systems.

### INFRASTRUCTURE CABLING

Fiber and copper solutions for enhanced network performance.

## SCALABILITY & RELIABILITY



### PROJECT VERSATILITY

Projects of any size, from single office setups to citywide deployments.

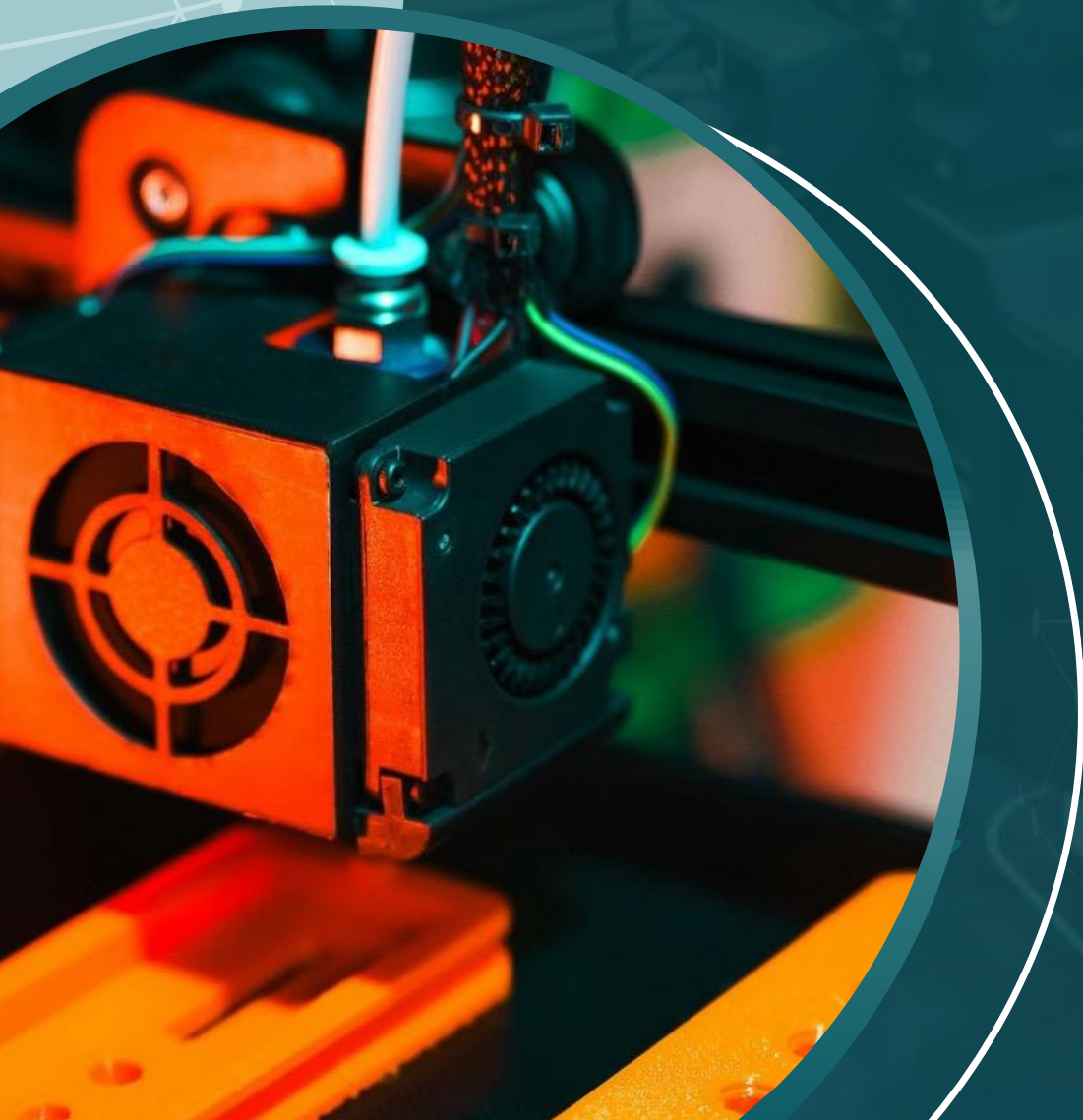
### COMMITMENT TO QUALITY

Focus on precision, durability, and future-proof scalability.





# 3-D PRINTING MANUFACTURING



## Phone Cradles

Custom-fit holders for phones on desks or conference tables.

## Poly Desk Speaker Stands

Designed specifically for Polycom or similar desk speakers to improve sound direction and cable management.

## Speaker Mounts

Wall or ceiling mounts tailored to fit specific speaker models, ideal for conference rooms or home audio setups.

## Desk Pass-Through Holes (Cable Grommets)

Clean cable management solutions with custom sizes and finishes to fit existing desk openings.

## Table Mic Covers

Snap-on or press-fit covers used to hide holes when microphones are removed from tables (especially for reconfigurable conference rooms).

## Table Cubby Adapter Plates

Adapter bezels or plates to retrofit older, larger table cutouts to fit smaller, newer AV cubbies or table boxes.



# INTEGRATED SUPPORT & ON-SITE STAFFING

## AVS-IS<sup>®</sup> Keeping Your Technology Moving With Skilled Professionals



**SEAMLESS DAY-TO-DAY OPERATIONS**



**TROUBLESHOOTING & SUPPORT**



**CUSTOMIZED, CONSISTENT SERVICE**



**EXPERIENCED, SKILLED TECHNICIANS**

## ADVANTAGES

### **COST EFFICIENCY**

Faster issue resolution minimizes costly downtime.

### **SPECIALIZED EXPERTISE**

Access to professionals with niche skills as required.

### **SCALABILITY**

Adjust staffing easily based on demand.

### **FASTER ONBOARDING**

Ready-to-go staff with minimal setup time.

### **REDUCED ADMIN**

No HR, payroll, or employment liabilities.

### **VENDOR ACCOUNTABILITY**

SLAs ensure performance standards are met.

# REMOTE MONITORING & MANAGEMENT

# HARMONY

Monitoring & Maintenance



## REAL-TIME ALERTS

Remotely Monitor, Manage, & Diagnose all your Technology Globally in Real-Time



## HEALTH CHECKS

Automated RFBs (Ready-for-Business Health Scans)



## REMOTE TROUBLESHOOTING

Identify & Resolve before Disruptions

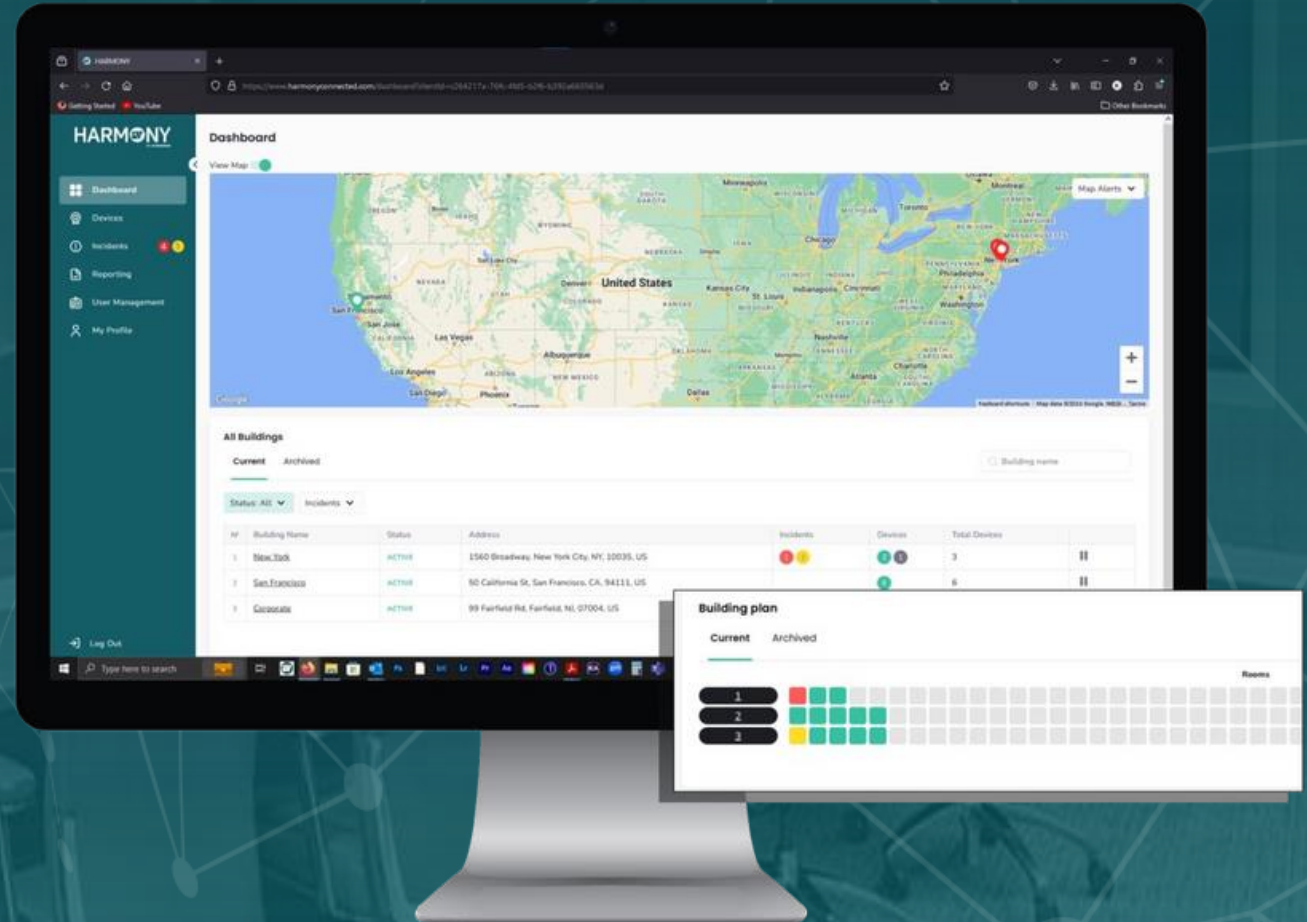


## ENHANCED REPORTING

Monthly System Performance Reports

[CLICK HERE](#)

TO VIEW OUR  
HARMONY INTRO VIDEO



# REMOTE MONITORING & MANAGEMENT

# CARE+

## Extended Service & Maintenance Plan



### PREVENT

Cleaning • Inspecting • Testing  
Adjusting • Repairing • Replacing



### REPAIR

Fast • Reliable • Effective  
Transparent Invoicing



### SUPPORT

Equipment Training • Help Guides  
Event Assistance





# GLOBAL SUPPORT: KEY DIFFERENTIATORS

## 24/7/365 GLOBAL SUPPORT

Continuous coverage, all time zones, no gaps.

## REMOTE & ON-SITE SERVICE

Immediate remote help, on-site when needed.

## LOCAL EXPERTISE WORLDWIDE

Regional specialists with local knowledge.

## FAST RESPONSE & SLAS

Guaranteed response and resolution times.

## SINGLE POINT OF CONTACT

Centralized support, consistent service everywhere.



## PROACTIVE MONITORING

Real-time system checks to prevent issues.

## ENTERPRISE AV EXPERTISE

Support for Teams, Zoom, Webex, and more.

## WHITE-GLOVE EVENT SUPPORT

High-touch service for critical events.

## SCALABLE & FLEXIBLE

Easily adapts to growth and big events.

## ACTIONABLE REPORTING

Analytics and insights for ongoing improvement.

# DIGITAL MEDIA & DISTRIBUTION

## Expanding Your Content's Reach

### CONTENT MANAGEMENT

Maintain centralized control over media assets with intuitive interfaces.

### MULTI-CHANNEL DELIVERY

Broadcast to platforms like websites, OTT channels, and streaming services with ease.

### LOCALIZED TARGETING

Reach global audiences instantly through language and regional customization.

### \*\*EMERGENCY SITUATION\*\*

Digital signage delivers instant alerts and directions to keep people safe in emergencies.





# GLOBAL DEPLOYMENT

## CAVA ALLIANCE ADVANTAGES

-  GLOBAL PROJECT MANAGEMENT OFFICE (PMO)
-  UNIFORM GLOBAL FRAMEWORKS FOR PRODUCTIVITY & COMMUNICATION
-  ON-SITE REGIONAL SUPPORT WITH CENTRALIZED OVERSIGHT
-  UNIFIED SOLUTIONS & SIMPLIFIED COORDINATION WITH INDUSTRY LEADERS
-  STANDARDIZED QUALITY ASSURANCE POLICIES & ENGINEERING FRAMEWORKS
-  SIMPLIFIED PURCHASING WITH CENTRALIZED BILLING IN STANDARD CURRENCY OR LOCAL CURRENCY





# PARTNERS & AFFILIATIONS





# WHY COLLABORATE WITH US



## EXPERTISE

Over 65 years of industry-leading expertise in audiovisual technology and innovation.

## GLOBAL

Global reach with localized support, ensuring consistent service across multinational operations.

## CAPACITY (HQ)

40,000+ sqft of Office & Warehouse for equipment storage and system pre-fabrication, reducing labor costs.

## INNOVATION

Advanced IoT-powered monitoring and real-time diagnostics through the Harmony platform.

## RELIABILITY

Proven track record of delivering seamless, high-impact tech environments backed by an employee-owned team.



**a-v services, inc.**

**LET'S BUILD YOUR VISION**

Connect today!



Vin Bruno



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[avservices.net](http://avservices.net)